



Reiniger Eye Care Appointment Cancellation/No Show Policy

Effective September 1, 2023, any new or established patient who fails to show or cancels/reschedules an appointment and has not contacted our office with at least 24 hours' notice will be considered a No Show and charged a \$40.00 fee.

New patients that reach two No Shows for their initial visit will not be rescheduled.

Established patients reaching three No Shows within a calendar year will be considered for dismissal from Reiniger Eye Care.

The fee is charged to the patient (not an insurance company) and is payable upon receipt of invoice in the mail or in person at the next visit.

As a courtesy, Reiniger Eye Care makes reminder calls/texts to the phone number provided to us. This policy remains in effect even if you have not received a reminder.

***If you believe that a genuine emergency rendered it impossible to keep your appointment or communicate with us in time, please let us know.
Fees may be waived at the discretion of the practice manager.***

I understand the Appointment Cancellation/No Show Policy and agree to its terms.

Signed

Date

Print Name